IVS Set-Up Instructions for Protel LCD - Display Payment Tower

Protel's latest LCD - Display Payment Towers will automatically present the programmed vend price and duration for Air, Vac, and Air/Vac machines. This display eliminates the need for price labels and will automatically respond to price changes when initiated through IVS.

Monitors supplied with these new payment towers will be equipped with the latest firmware to fully interact with the display. If a payment tower is being retro-fitted to an existing Protel ASY400 monitor, it may be necessary to update the monitor firmware to take advantage of the new display features.
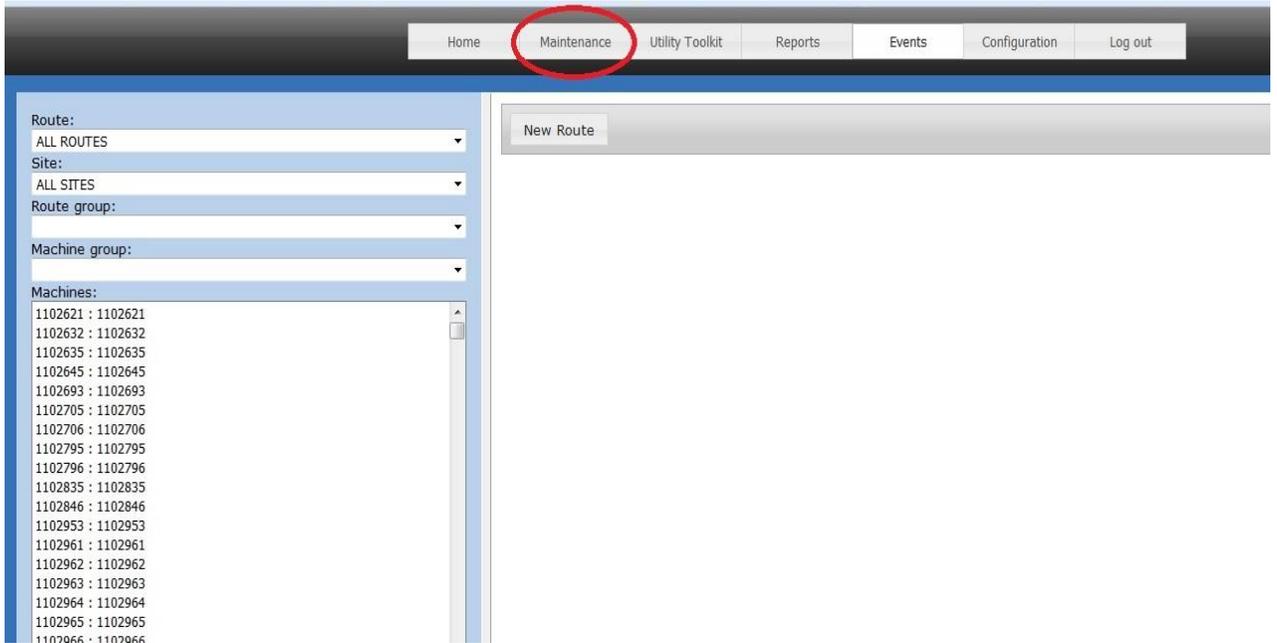
IMPORTANT:
For correct presentation of the display vend pricing / duration, it will be necessary to assign AIR vends to Timer #1 and VAC vends to Timer #2.
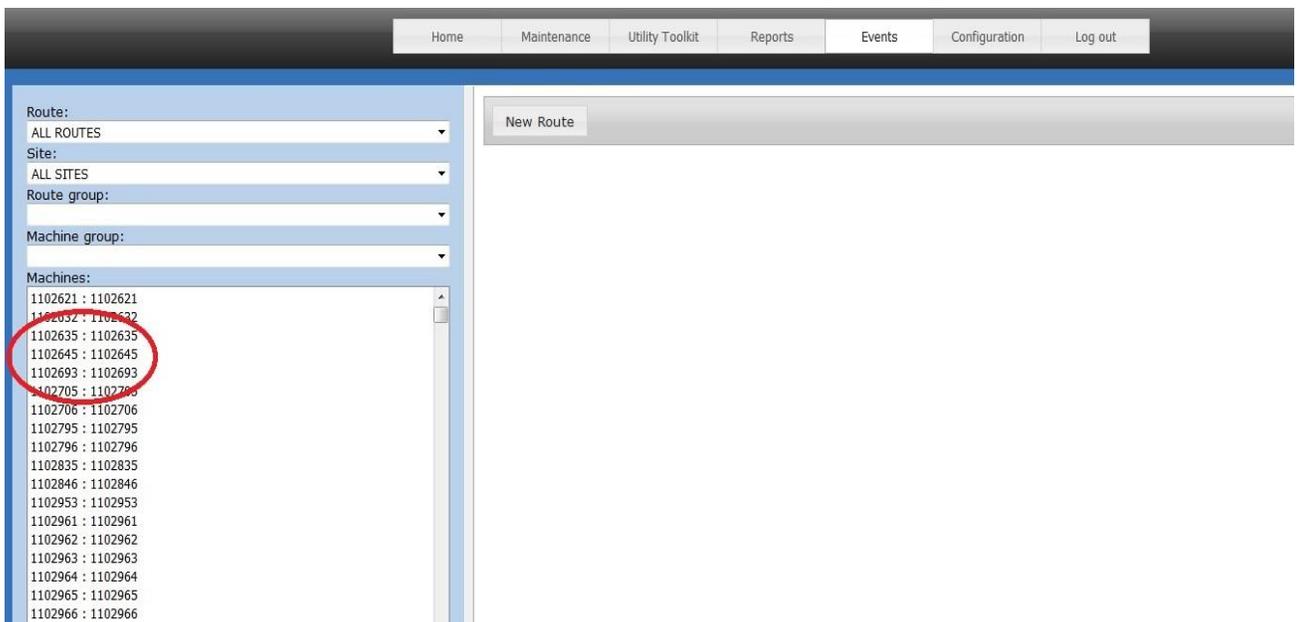
This document outlines the basic procedures for verifying / updating the existing monitor firmware and setting vend price / durations.

Verify and Update Monitor Firmware

1. Log into IVS (http://www.protelvending.com)

2. Select Maintenance from the top menu bar.

3. Select the machine.

4. Select Monitor tab and verify the monitor is an ASY400.

5. Select Firmware tab and check Last reported firmware version. If AW00435B or higher is reported, then no further action is necessary.

6. If firmware is incorrect in Step 5, then select AW00435B or higher within the AW004xxx series from the Monitor Firmware dropdown and then click the Save icon.
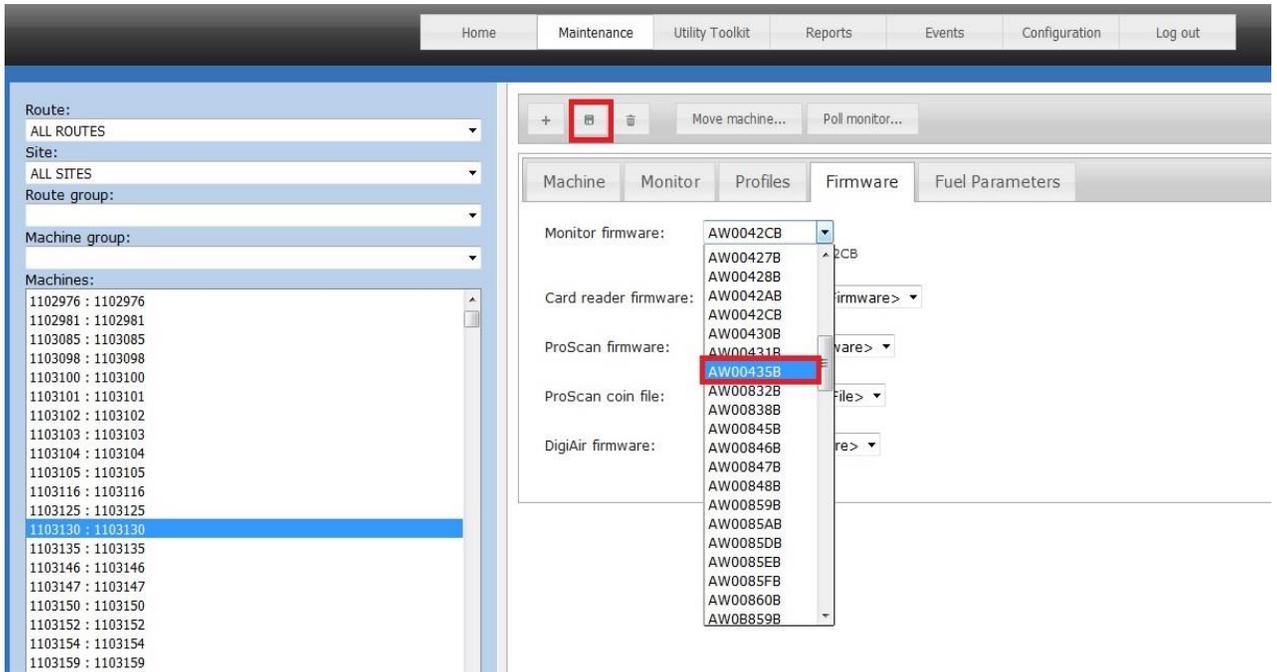
7. Select Profile tab to verify pricing. For correct presentation of the display vend pricing / duration, it will be necessary to assign AIR vends to Timer #1 and VAC vends to Timer #2.
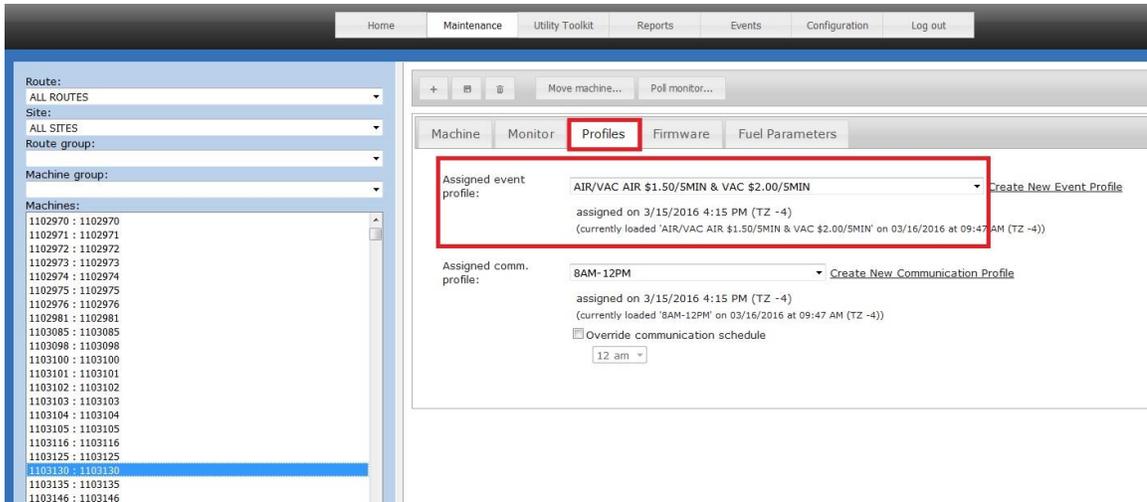
Note: The following are for example only. Making changes to any existing profile will effect all machines running said profile. If necessary, create a new profile to assign to the LCD - Display machine.

Air Only -

Air only machines should have a profile with the price and vend duration assigned to Timer 1 with Timer 2 set to all zero's:

VAC Only –

Vac only machine should have a profile with the price and vend duration assigned to Timer 2 with Timer 1 set to all zero's:

Air / Vac Combo –

Air and Vac combos should have a profile with the price and vend duration
assigned to both Timers (Air to Timer 1 and Vac to Timer 2):

8. From the Machine Maintenance Page, poll the monitor to initiate the
   download of any necessary changes.